

program+ registration brochure

Tourism Training Australia
National Conference 2010

Four Season's Hotel Sydney, Thursday June 10, 2010



Future Focussed Partnerships

In 2010, the Tourism Training Australia National Conference will again set the spotlight on the future of the Industry. This Conference will focus on trends and future industry needs to help paint a picture of where the Tourism and Hospitality Industry is heading, both in Australia and across the globe.



Tourism Training Australia was established in 1980 to develop a flexible and effective development system with the Tourism, Hospitality and Caravan Industries. Our scope brings together a large number of partners including Industry Operators, Government, Industry Associations, Unions, TAFE, Registered Training Organisations, Military, Private Training Providers, Universities and others to promote and develop training for all industry sectors. We are all agents of change.

Our mission is to foster a climate which supports the Tourism and Hospitality Industry to meet the current and future requirements of growth and change in Australia and across the globe.

Indigenous Tourism, Travel, Wine Tourism, Secondary Schools Training and Mature Age Employment will continue to play a significant role in the industry and we are delighted to see its expansion in all States and Territories.

This Conference program has been developed with past delegates to maximise your time in Sydney. A range of speakers will highlight the state of play now and for the future and the Dinner that evening will also host a large delegation of National Industry leaders.

This is your opportunity to meet with Tourism and Hospitality operators from across Australia and special representatives from the Federal and State Government. I encourage you to support Tourism and Hospitality training for a better Australia.

We look forward to welcoming you to Sydney in 2010!

Best regards for your future success,

W. Ted Wright AM
Chairman

Please note that the conference program is subject to change without notice.

SUPPORTERS



Thursday June 10, 2010
Four Season's Hotel, 199 George St, Sydney



Future Focussed Partnerships • Conference Schedule

08.30 **REGISTRATION**

09.00 **OPENING ADDRESS**

09.15 **NATIONAL SKILLS FUTURE DIRECTION**
KEITH SPENCE • DIRECTOR, SKILLS AUSTRALIA

09.40 **TRADING EMISSIONS SCHEME • GREEN SCHEMES – HOW CAN TRAINING LEAD THE WAY?**
JANET ELMS-SMITH • TAFE NSIT / PANEL

10.30 **MORNING TEA**

11.00 **GLOBAL TRAINING OPPORTUNITIES**
PETER MACKAY • AUSTRALIA TRADE COMMISSION

11.45 **NATIONAL SKILLS CRISIS – WILL TRAINING BE A SAVIOUR & WHEN**
BRIAN WEXHAM • CHIEF EXECUTIVE, THE INSTITUTE FOR TRADE SKILLS EXCELLENCE

12.30 **LUNCH**

13.30 **RESTAURANT TRAINING NEEDS • A NEW AGENDA**
JOHN HART • CHIEF EXECUTIVE, RESTAURANT & CATERING AUSTRALIA

14.15 **ACCREDITATION IN TRAVEL AND TOURISM – TRAINING**
JASON WESTBURY • CEO AUSTRALIAN FEDERATION OF TRAVEL AGENTS

15.00 **HOTEL TRAINING – WHERE IS IT HEADED?**
SCOTT LEACH • PRESIDENT AHA NSW

15.30 **AFTERNOON TEA**

16.00 **NATIONAL TRAINING PACKAGES – WILL THEY SURVIVE?**
SUSAN BRIGGS • SENIOR CONSULTANT

16.30 **CONCLUSION**

17.00 **CLOSE**

18.30 **TOURISM & HOSPITALITY INDUSTRY LEADERS DINNER / TOURISM TRAINING AWARDS**

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TTA National Conference Registration & Tax Invoice

Four Seasons Hotel Sydney – Thursday June 10, 2010

Tourism Training Australia ABN 56 003 006 693

This form becomes a tax invoice on payment, please retain a copy for your records.

Delegate details

Title _____

Surname _____

Given name _____

Company _____

Address _____

Suburb / Town _____

State _____ Postcode _____

Country _____

email _____

Phone _____ Fax _____

Name badge

Preferred name _____

Preferred company _____

Registration fees

All costs are in \$AUD and include GST (unless specified)

Full Registration	<input type="checkbox"/>	\$595
Earlybird Registration (Payment received before 31 March, 2010)	<input type="checkbox"/>	\$550
Group Ticket Price (includes 5 full registrations)	<input type="checkbox"/>	\$2,650
Extra Ticket for the Dinner Only	<input type="checkbox"/>	\$155
Total (number of tickets)	<input type="checkbox"/>	\$

Payment details

Please make cheque payable to NTITC
or charge the following credit card:

AMEX VISA Mastercard Cheque

Cardholder name _____

Contact phone _____

Card number _____

Signature _____

Expiry date _____

Please complete all details, attach payment and send to:

TTA 2010 National Conference
GPO Box 2493, Sydney NSW 2001

Email: reception@tourismtraining.com.au

Or fax with credit card details to +61 2 9290 2002

Cancellation policy

Cancellations must be faxed to TTA on 02 9290 2002. Refunds will be given to cancellations received prior to April 22, 2010. Cancellations made after this date will not be eligible for refund, however registrations are transferable.